

American Relocation Connections, LLC
Relocation Assistance Program

RELOCATION IS HARD. WE MAKE IT EASY.

SPOC Program - "Single Point of Contact" Relocation Consultant assigned to each employee provides guidance and counseling throughout every stage of the process, during the overall relocation. ARC provides solutions and support to the employee, minimizing stress, increasing the employees focus on their new position, and helping to meet and exceed the overall expectations of the employee and agency.

Temporary Housing/ Temporary Quarters (TQ)

ARC will request multiple temporary housing providers to offer the employee solutions on temporary housing. If applicable, the employee will be sent links to various communities and different options for TQ from multiple providers via email. The employee will benefit from ARC's large volume discounts with these providers and the choice of different options and pricing. The assigned Counselor at ARC will review the different options and pricing with the employee and answer any questions.

Household Goods (HHG) Management

ARC will assist the employee in determining the best and most cost efficient method for shipping their household goods. ARC can have multiple HHG carriers contact the transferee to conduct a survey and provide an estimate for the cost of shipping their household goods. ARC will review the estimate with the employee to assist with understanding the differences in pricing and services, as well as answer any questions. The relocating employee will also benefit from the large volume discount that ARC customers receive from the household goods providers

Home Sale / Marketing Assistance (ARC Rebate Program – requires use of Network Broker)

ARC will offer to the relocating employee the Home Sale Assistance program. This program includes assistance in helping the relocating employee sell their home at the origin. ARC will assist the employee in selecting a real estate agent to list their home for sale on the open market. ARC (if applicable) will assign at least two different real estate brokers to meet with the transferring employee to discuss their suggested marketing strategies for the employee's home. ARC will also have the brokers submit their marketing strategies in writing to ARC and the employee. ARC will review the strategies with the employee, counsel them on the home sale process and answer any questions. ARC will also have each broker complete a detailed market analysis on the home to help the employee determine current market conditions, suggested list price, recommended repairs & improvements needed, and most likely sales price.

Destination Services – including Rental Assistance and Home Purchase Assistance

ARC will provide a multitude of services to the employee to assist them on the destination side of their relocation. The assistance includes but is not limited to: Relocation package on their new area; Assigning an experienced relocation Realtor at the new destination; Referral to multiple mortgage lenders for financing options and mortgage counseling; Long Term Rental Assistance (if needed) and Home Purchase Assistance **(ARC Rebate Program – requires use of Network Broker)**

Business transacted CONUS and OCONUS – in all fifty states, US territories, and most foreign countries.

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