

Kaiser Permanente Announces a New Dental Administrator

In our effort to continuously improve the service that you receive through our plan, we recently re-evaluated the administrator and network that we use on all of our dental plans. As a result, we have decided to replace the existing dental administrator and network. Effective January 1, 2008, Dominion Dental Services USA, Inc. (DOMINION) will be the new dental administrator for all of the Kaiser Permanente dental plans.

DOMINION is a leading innovator in the dental benefits industry. Since their inception, they have created one of the largest provider networks in the region, currently serving over 400,000 members. DOMINION operates in Virginia, Washington, D.C., Maryland, Pennsylvania, and Delaware. DOMINION's headquarters is located in Alexandria, Virginia.

As a result of this dental administrator change, there has been no change to your covered dental benefits for your existing Second Level POS Dental Plan. The schedule of dental fees is reviewed annually and is subject to change effective January 1 of each year. The updated schedule of dental fees will be posted to DOMINION's web site each year once it is available. There will be no change in the schedule of dental fees for the Second Level POS Dental Plan for 2008.

In the coming weeks, members will be sent a notification letter regarding this change along with some frequently asked questions and a 2008 schedule of fees. In the interim, should you have any questions regarding your dental plan, schedule of fees, how to locate a participating dentist or other general information please contact DOMINION directly.

DOMINION Member Services Specialists are available Monday through Friday, 8 a.m. to 6 p.m. at 703-518-5338 or toll-free at 1-888-518-5338 to answer questions about coverage, finding a participating dentist or other general information. Hearing impaired members can use the internet at IP-RELAY.com or call the TTY phone number at 1-800-688-4889 for assistance. The most up-to-date list of Participating Dental Providers and copies of dental fee schedules can be found online at DominionDental.com/kaiserdentists.