



CONSUMER CONTACT INFORMATION

Under state and federal law, consumers have the right to access a copy of their background reports and to dispute the accuracy of any information contained within it.

Truescreen offers three convenient methods for consumers to contact our Consumer Care Department.

ONLINE

Contact us online by visiting <http://consumercare.truescreen.com>.

FAX

Contact us by fax at [1-888-495-8476](tel:1-888-495-8476).

MAIL

Contact us by mail: Truescreen, Inc.
Consumer Care Department
PO Box 541
Southampton, PA 18966

Please make sure to include the following in any fax or mail correspondence:

- Full name
- Date of birth
- Full Social Security number (for identification purposes)
- Address
- Phone number
- Details of the request/dispute and any additional relevant documentation

Upon receipt of a consumer inquiry or dispute, Truescreen will reinvestigate any disputed information pursuant to the Fair Credit Reporting Act (FCRA).

Consumers with questions can also contact our Consumer Care hotline at [1-800-260-1680](tel:1-800-260-1680).